



The Exchange For Entrepreneurs



Case Study: Canadian Securities Exchange satisfied with Stage2Data's off-site backup service

The Canadian Securities Exchange (CSE), is operated by CNSX Markets Inc. Recognized as a stock exchange in 2004, the CSE commenced operations in 2003 to provide a modern and efficient alternative for companies looking to access the Canadian public capital markets. Designed to facilitate the capital formation process for public companies through a streamlined approach to company regulation that emphasizes disclosure and the provision of efficient secondary market trading services for investors, CSE has grown continuously and now lists more than 500 equities, government bonds and structured products.

MOVING TO STAGE2DATA

With its two data centers in Toronto, the CSE has approximately one terabyte of data to backup. With a view to improving market-related performance and features, the CSE through Stage2Data onboarded Rubrik to automate on-prem and cloud-native protection policies.

"We were looking for off-site backups and when consulting with Stage2Data, we were thoroughly impressed with the technology they offered as well as the cost. No competitor could compete at that price for the same quality. Stage2Data has proven to be more than just a third-party backup service provider, but a trusted partner who is willing to share expert advice and direction" says David Timpany, VP, Technology and Operations of the CSE.

With Rubrik, implementation and setup are fast and comparatively easy. Moving to off-site backups also comes with substantial financial benefits and, along with eliminating considerable upfront costs, organizations can now save on monthly backup fees and equipment maintenance expenses.

"We are very pleased with the reliable service received from Stage2Data as well as their fast turnaround times in response to queries. They are experts at acting on logged calls which means we don't spend any time holding the line for support or talking to anyone. Business goes on as usual and we are not interrupted by backups failing," Timpany concludes.

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SUPERB SUPPORT DURING AN OFFICE MOVE

"We had an office move scheduled for 28 Jan 2019 and had a local storage server installed prior which would serve as a replication service running both systems in parallel. Stage2Data dispatched a technician to our office to assist with the installation. The move happened a few days sooner than planned - fortunately we had Stage2Data to assist. They quickly responded and helped us get everything back up and running in no time. They changed the IPs, we logged back in and everything worked as normal. And the best part is they could do everything remotely", says Morgan Lamb, Technical Operations Specialist of the CSE.

CONCLUSION

For Stage2Data it is imperative to get our customers up and running quickly, effortlessly and with minimum disruption. The solution in place at the CSE is flexible, scalable and able to adapt as the business needs change. It further offers peace of mind that data is safe in the event of a disaster while minimizing the impact on day-to-day business operations.

ABOUT STAGE2DATA

Stage2Data is Canada's award-winning Cloud Solutions Provider. We are 100% Canadian owned and operated with data centers residing exclusively in the country. Our sales team, professional services and support teams are all located in our head office in Oakville, Ontario. As a preferred vendor of the CBA we deliver customized solutions tailored for the legal industry including Disaster Recovery as a Service (DRaaS), Infrastructure as a Service (IaaS), Secured Cloud Backup as well as Archiving.